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To: Home Health Agencies
From: Integrated Home Care Services, Inc. (IHCS)
Date: September 21, 2020
Subject: Quality Report Submission

Integrated Home Care Services (IHCS) values and appreciates the high-quality care and service that our network of Home Health Agencies provides to our patients on a daily basis. Together, we have a shared goal of restoring and maintaining the physical and emotional well-being of each patient to improve their quality of life while keeping them in the comfort of their home.

In an effort to ensure that we continue to do our part to monitor and oversee the quality of our network of contracted agencies, IHCS will require the submission of two (2) reports available to and produced within the CMS iQIES system beginning October 1, 2020.

All agency reports will be aggregated and utilized to evaluate and measure the overall quality and performance of the IHCS Home Health Provider Network. Individual reports will not be shared or distributed external to IHCS. Only IHCS Network Summary performance will be shared with IHCS' Health Plan Partners as contractually required. In the event, IHCS identifies opportunity for improvement; IHCS will reach out to the specific agency to discuss in further detail.

Included in this communication is a step-by-step presentation on how to run the reports in the iQIES system, how, when and where to send the reports.

1. iQIES (CMS) Reports for submission to IHCS
 - I. Process Measures
 - II. Outcome Measures
2. Submission Frequency
 - I. January 1st thru June 30th should be submitted October
 - II. July 1st thru December 31st should be submitted in April

Example: January 1st 2020-June 30th, 2020 – submit to IHCS October 2020
July 1st, 2020 – December 31st, 2020 – submit to IHCS April 2021

3. File Naming Examples
ABC Home Health Agency-Outcomes Measures Report 10.2020
ABC Home Health Agency-Process Measures Report 10.2020

4. Submission to IHCS
All reports should be submitted to IHCS via the following email address: qualityreporting@ihscorp.com
Email Subject Line ex.: ABC Home Health Care Reports October 2020

Thank You in advance for your compliance and understanding. If you have questions or concerns please send an email to: qualityreporting@ihscorp.com

Integrated Home Care Services, Inc.