

Integrated Home Care Services Nondiscrimination Statement
Under Section 1557 of the Affordable Care Act

Discrimination is Against the Law

Integrated Home Care Services (IHCS) complies with all applicable Federal civil rights laws and does not discriminate on basis of race, color, national origin, age, disability, or sex.

IHCS does not exclude people or treat them differently because of race, color, national origin, age disability, or sex.

Integrated Home Care Services:

- Provides appropriate aids and services to people with disabilities to help them communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in various formats

- Provides services, free of charge, to people whose primary language is not English
 - Qualified interpreters
 - Information written in other languages

If you need these services, please call our customer service team at 844.215.4264

If you believe that IHCS has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Donna M. Gale, Compliance Officer
3700 Commerce Parkway
Miramar, FL 33025
Phone: 844.215.4264
Fax: 844.215.4265
Email: dgale@ihcscorp.com.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office of Civil Rights, electronically through the Office of Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, D.C. 20201, 800.368.1019, 800.537.7697 (TDD). Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>